

# Exhibitor Terms & Conditions

The Toy Fair 2027, Olympia London

19-21 Jan 2027



## 1. DEFINITIONS AND INTERPRETATION

In these Conditions the definitions and the provisions relating to interpretation set out in schedule 1 shall apply.

## 2. AGREEMENT

- 2.1 These Conditions shall apply to any and all aspects of the Contract to the exclusion of any other terms that the Exhibitor seeks to impose or incorporate, or which are implied by trade, custom, practice or course of dealing.
- 2.2 Once these Conditions are accepted by the Exhibitor and the Application is submitted online, these Conditions shall be binding on the Exhibitor.
- 2.3 The Company will review the Application and communicate acceptance of the Application by email and the sending of a deposit invoice to the Exhibitor. The Contract shall come into force once the Company has communicated its acceptance as described. Allotment of space will be subject to the Company's acceptance.

## 3. ALLOTMENT OF SPACE

- 3.1 The Company shall endeavour (without guarantee) to allot space at the Exhibition in accordance with any preference expressed by the Exhibitor. Notwithstanding the dispatch of any Application Confirmation the Company reserves the right at any time and upon notice to the Exhibitor to:
  - 3.1.1 allot to Exhibitors such space as it determines;
  - 3.1.2 make changes to the allocation of space  
(including relocating any Exhibition Stands); and/ or
  - 3.1.3 change the size or type of any Exhibition Stand.
- 3.2 The Company's decision as to the allocation of space shall be final and shall not give the Exhibitor the right to cancel the Contract.
- 3.3 Without prejudice to clause 3.1, the Company shall endeavour to confirm the location of the Exhibitor's Exhibition Stand at the Venue to the Exhibitor on or before the date it issues an invoice for the balance of the Exhibition Fees in accordance with clause 11.2.2.
- 3.4 The Exhibitor shall not without the prior written consent of the Company assign, sub-let, transfer or otherwise dispose of, or offer to share with any person, its Allotted Space or any part thereof or any interest therein.
- 3.5 The Exhibitor is responsible for all Exhibitor Materials, stand construction and related materials or equipment and bears the risk of any loss, theft or damage to the same (howsoever arising) and shall indemnify the Company in full in relation to any claims received and any costs incurred by it in relation to the Exhibitor Materials.
- 3.6 An Allotted Space may be cancelled at any time in accordance with clauses 12 and 13.

## 4. EXHIBITOR OBLIGATIONS

- 4.1 The Exhibitor shall comply with:
  - 4.1.1 the Exhibition Requirements;
  - 4.1.2 the Get In Period and Get Out Period requirements set out in schedule 3;

- 4.1.3 all requests and directions of the Company and/or Venue Authority including, without limitation, in relation to health and safety, access, the height and other dimensions of the Exhibitor's stand and its positioning, construction, materials, displays and light and sound (including but not limited to those set out in the Exhibition Rules and Regulations and the Exhibition eGuide (and/or such other relevant requirements notified to the Exhibitor from time to time and available on the Company website). The Exhibitor shall contact the Company should it be unable to access the relevant policies, rules and regulations; and
  - 4.1.4 all requirements of law, regulation and codes of practice applicable to the Exhibitor in connection with the Exhibition and the Exhibitor's related activities.
- 4.2 Save as otherwise agreed in advance by the Company in writing, the Exhibitor shall not exhibit, show or otherwise promote goods:
  - 4.2.1 other than those in the Permitted Categories;
  - 4.2.2 which are or in any way depict toy guns, imitation or replica firearms, or kits thereof; or
  - 4.2.3 that (in the reasonable opinion of the Company) are of a violent, obscene, objectionable, illegal or sexual nature.

Exhibitors should seek guidance and clarification from the Company if there is any cause for doubting that any goods may comply with this clause 4.2.
- 4.3 The Exhibitor must at all times comply with the terms at clause 8.1 and shall not exhibit, show or otherwise promote any goods which:
  - 4.3.1 infringe the Intellectual Property Rights of any third party; or
  - 4.3.2 the Exhibitor is not entitled (whether under law, contract or otherwise) to exhibit, show or otherwise promote for the purpose of the Exhibition.
- 4.4 The Exhibitor shall:
  - 4.4.1 at its own cost construct or procure the construction of an Exhibition Stand in accordance with these Conditions and the reasonable instructions of the Company on the Allocated Space allotted to the Exhibitor as notified to the Exhibitor by the Company;
  - 4.4.2 at its own cost ensure that the Exhibitor's stand is:
    - 4.4.2.1 suitably stocked and decorated,
    - 4.4.2.2 staffed by appropriately authorised Exhibitor personnel; and
    - 4.4.2.3 uncovered and in good order, at all times during the Exhibition Opening Hours;
  - 4.4.3 not offer for sale, display, promote, use or bring in to the Venue or any part thereof any materials or thing which would constitute or cause a breach of any Act of Parliament including (without limitation) The Toys (Safety) Regulations 1995 (as may be amended or replaced from time to time), or any applicable laws, orders, bye-laws, regulations or rules;
  - 4.4.4 at the Exhibitor's own cost and expense, ensure that all electrical installations for the Exhibition comply with any relevant provisions of the Exhibition Rules and Regulations, the Exhibition eGuide (including obtaining any relevant inspections or certifications where required) as well as all applicable laws;
  - 4.4.5 advise the Company immediately of any accident or injury occurring at the Venue and any health and safety issues) including, but not limited to, any breach of the Exhibition Rules and Regulations) relating to the Exhibition or the Venue of which the Exhibitor is, or ought reasonably to be, aware; and
  - 4.4.6 follow all rules or requirements imposed by the Venue Authority, whether communicated by the Company or directly by the Venue Authority.
- 4.5 The Company reserves the right to refuse the use or display of any material the Company or the Venue Authority deem in their absolute discretion to be offensive, inappropriate or unsuitable.

4.6 The Exhibitor or its Attendees shall not:

- 4.6.1 do, or omit to do, or permit to be done, any act which will or may (in the opinion of the Company) be detrimental to the Exhibition or the reputation of or any goodwill associated with the Exhibition or the Company or the Venue Authority or which may jeopardise the smooth running of the Exhibition;
- 4.6.2 do anything which, in the Company's reasonable opinion, may be or become a nuisance, disturbance or annoyance to the Company, any other Exhibitor or visitor to the Venue, the Venue Authority or the owners or occupiers of any adjoining land or premises to the Venue;
- 4.6.3 use its Allotted Space for sleeping or residential purposes or for purposes other than those directly connected with the Exhibition;
- 4.6.4 interfere with the electrical installations in the Venue or use or install in or bring into the Venue any means of equipment to provide for lighting or the generating of power save as ordered from the Company, the Venue Authority or their nominees in accordance with the terms of these Conditions or as agreed in advance with the Company in writing. Should an independent inspection of such electrical installations be required, the Exhibitor shall be responsible for all relevant costs;
- 4.6.5 bring into the Venue any food, tobacco or alcoholic or other beverage unless otherwise agreed in advance by the Company in writing;
- 4.6.6 interfere with or make alterations, attachments or additions to the Allotted Space or the wider nor place any loads on any beam or pillar or other part of the structure of the Allotted Space or wider Venue;
- 4.6.7 park on or otherwise obstruct any part of the Venue save as specifically directed by the Company;
- 4.6.8 do anything which may cause damage or disfigurement of any kind to the Venue or any property of the Company, the Venue Authority or of any third party (whether in full or part);
- 4.6.9 broadcast or make available any wireless local area network, WiFi, bluetooth, wireless cameras, wireless telemetry or other wireless network technology or equipment which broadcasts on the 2.4GHz or 5GHz licence exempt frequency bands without the prior written consent of the Company. The Exhibitor acknowledges and agrees that the Company and/or the Venue Authority reserve the right to disconnect any rogue devices detected during the Exhibition;
- 4.6.10 bring into the Venue, nor permit or instruct any other person to bring into the Venue:
  - 4.6.10.1 any hazardous waste; and/or
  - 4.6.10.2 any material or substance which is dangerous, explosive, inflammable or unstable in nature, without the prior written consent of the Company (to be sought no later than 30 days prior to the commencement of the Exhibition). Where the Company grants any such consent, the Exhibitor shall take such precautions as would be expected of an experienced person handling such article or substance in a public place and such other measures as the Company may require at its sole discretion;
- 4.6.11 smoke or use electronic cigarettes or vape devices within the Venue except in designated smoking areas. The Exhibitor acknowledges that the Venue is strictly a no smoking venue in accordance with the Smoke-free (Premises and Enforcement) Regulations 2006 and any fine imposed on the Company by the environmental health or other relevant authorities as a result of any breach by the Exhibitor or its Attendees shall be recoverable from the Exhibitor and shall be paid by the Exhibitor on demand.

The Company reserves the right to require the immediate removal from the Venue of any article or substance it deems may be objectionable or dangerous in any way whatever.

- 4.7 Unless otherwise agreed in advance by the Company in writing, the Exhibitor shall procure that all beverages, alcoholic drinks, food whatsoever which are to be consumed on the premises by the Exhibitor or its Attendees are obtained from the Venue Authority or its appointed suppliers, nominees or agents.
- 4.8 The Exhibitor will be responsible for the actions and omissions of its Attendees as if they were its own.
- 4.9 The Exhibitor shall, and shall ensure that all of its Attendees shall, comply with the terms of:
- 4.9.1 the Exhibition Rules and Regulations;
  - 4.9.2 the Company's Code of Practice; and
  - 4.9.3 any other terms of admission as notified to the Exhibitor from time to time.
- 4.10 The Company reserves the right to refuse admission to any person in its sole discretion, including without limitation any person whose attendance in the Company's sole opinion might disturb the conduct of the Exhibition or who does not satisfy the Company that his or her attendance is for the purpose for which the Exhibition is intended.
- 4.11 The Exhibitor will support and act in the best interests of the Exhibition at all times.
- 4.12 The Exhibitor undertakes, warrants and represents to the Company that:
- 4.12.1 neither the Exhibitor nor any of its officers, personnel, agents, sub-contractors or group companies have committed an offence under the Modern Slavery Act 2015 or been notified that it is subject to an investigation relating to an alleged offence or prosecution under that Act;
  - 4.12.2 the Exhibitor shall comply with all applicable laws, statutes, regulations and codes relating to anti-corruption and anti-bribery including the Bribery Act 2010;
  - 4.12.3 the Exhibitor shall notify the Company immediately in writing if it becomes aware or has reason to believe that it or any of its Attendees or sub-contractors have breached or potentially breached any of the undertakings in this clause, setting out full details of the circumstances concerning the breach or potential breach.
- 4.13 The Exhibitor acknowledges that that the Company may need to share the Exhibitor's and/or any Attendees' names and contact details with the Venue Authority and any of the Company's suppliers involved in the operation of the Exhibition in order to assist the smooth operation of the Exhibition and the Exhibitor provides its consent for the Company to share such information with relevant third parties.

## **5. DISTRIBUTORS, SALES AGENTS AND IMPORTERS**

Where any Exhibitor wishes to exhibit goods on behalf of a third party manufacturer (for example, as a distributor, sales agent or importer), the Exhibitor warrants and represents that it has full authorisation from the relevant manufacturer or licensor to display and sell such goods and shall provide evidence of such authorisation to the Company on demand.

## **6. CONTRACTORS**

- 6.1 The Exhibitor shall ensure that all sub-contractors engaged by the Exhibitor:
- 6.1.1 are reputable and suitably qualified for and experienced in the type of work for which they are engaged;
  - 6.1.2 comply with the terms of this Agreement, including (without limitation) Schedules 2 and 3; and
  - 6.1.3 take out and maintain employers' liability insurance of not less than £5,000,000 and public liability insurance of not less than £5,000,000 in respect of each and every claim.
- 6.2 Without prejudice to clause 6.1 and subject to the provision of Schedule 2, the Exhibitor shall:

- 6.2.1 notify the Company of its proposed sub-contractors and provide any further information requested by the Company in accordance with Part 1 of Schedule 2. Where the Company rejects any sub-contractor proposed by the Exhibitor, the Exhibitor shall propose an alternative sub-contractor to the Company's reasonable satisfaction in lieu of the rejected sub-contractor; and
- 6.2.2 only engage sub-contractors notified to the Company in accordance with Clause 6.2.1 in relation to their activities at the Exhibition. The Exhibitor shall notify the Company of any proposed changes to the Exhibitor's subcontractors which occur after notification to the Company in accordance with Clause 6.2.1 and the Exhibitor shall comply with the terms of Clause 6.2.1 in respect of any replacement subcontractor.

## **7. ADVERTISING AND PUBLICITY**

- 7.1 The Exhibitor shall not:
  - 7.1.1 display or authorise the display of any product, advertisement or other material that the Company reasonably considers to be offensive, unlawful, unsightly or unsuitable for public display; or
  - 7.1.2 permit displays or advertisements on behalf of any person other than the Exhibitor and its products and services.
- 7.2 Where the Company considers that any display, advertisement, product or other material infringes the terms of clause 7.1, the Exhibitor shall remove any such advertisement immediately on request from Company or the Venue Authority to do so.
- 7.3 The Exhibitor shall not undertake, nor instruct or permit any third party to undertake, any illegal or inappropriate marketing activities which bring or are may bring the Company or the Venue Authority or their respective reputations into disrepute or cause or are likely to cause legal proceedings or other action to be initiated against the Company or the Venue Authority including, without limitation, any fly-posting or other forms of advertisement and/or distribution of marketing material in contravention of any law including by-laws.
- 7.4 The Exhibitor shall not make or permit any broadcasting or recording of the Event without the Company's prior written consent.

## **8. INTELLECTUAL PROPERTY**

- 8.1 The Exhibitor shall ensure that any and all Exhibitor Materials do not infringe the rights of any third party, including any Intellectual Property Rights, and it has all necessary licences and consents in place in respect of its use, promotion, sale, pre-sale, exhibition and/or display of such Exhibitor Materials at the Exhibition. All Intellectual Property Rights in, or arising out of or in connection with, the Exhibition (including any photographs) shall vest in the Company on creation. To the extent that the Intellectual Property Rights do not so vest in the Company pursuant to this term, the creator shall, at their own expense, promptly execute and deliver such documents and perform such acts as may be required for the purpose of giving full effect to this provision. The Exhibitor must not use any Company or Venue Authority Intellectual Property Rights without the express permission of the Company and/or Venue Authority.
- 8.2 The Exhibitor shall, regardless of any cancellation or termination of these Conditions, fully and promptly indemnify the Company and/or the Venue Authority in respect of all damages, costs, claims, demands, liabilities and expenses (including legal expenses) suffered or incurred by the Company and/or the Venue Authority as a result of any allegation, claim or action that any of the Exhibitor Materials or any other activities of the Exhibitor or its Attendees infringe the Intellectual Property Rights or other rights of any person.
- 8.3 The Company and Venue Authority shall not be responsible or liable in any way for the Exhibitor Materials or any other activities of the Exhibitor or its Attendees or any other materials, goods, products or activities of any other exhibitor or attendee at the Exhibition in any circumstances whatsoever. Any allegations, claims or actions made against the Exhibitor by any third party or between exhibitors at the Exhibition (whether relating to the infringement of any Intellectual

Property Rights or other rights) shall be a matter for the relevant exhibitors and/or third party to resolve and any role taken by the Company (in its absolute discretion) in facilitating discussions between the relevant parties shall confer no responsibility, obligation or liability on the Company.

- 8.4 The Exhibitor acknowledges that the Company may not be in a position to assess the merits of any allegations, claims or actions made by or against the Exhibitor relating to the infringement of any Intellectual Property Rights or other rights of the Exhibitor and the Exhibitor shall have no right under any circumstances to require the Company to investigate or to make any assessment or provide any opinion on the merits of such allegation, claim or action nor to enforce any term of these Conditions or any other right of the Company or take any other action for or against the Exhibitor or any other exhibitor, attendee or third party.
- 8.5 In the event of any allegation, claim or action made by or against the Exhibitor relating to the infringement of any Intellectual Property Rights or other rights, the Exhibitor shall promptly provide, or procure the provision of, any information or written submissions as are requested or required by the Company (in its absolute discretion).
- 8.6 Where the Company is compelled to take specific action or inaction pursuant to an order or judgment of a court of competent jurisdiction or has otherwise been provided with sufficient information to take action or inaction of its own accord for or against the Exhibitor relating to the infringement of any Intellectual Property Rights or other rights, the Exhibitor agrees to promptly comply, at its own expense, with any demands of the Company or the exercise by the Company of any term of these Conditions or any other right of the Company against the Exhibitor.
- 8.7 Subject always to the provisions of 8.4, if the Exhibitor is the party to allege or claim that any other exhibitor or attendee is infringing the Intellectual Property Rights or any other rights of the Exhibitor, its licensors or any other third party and requests that the Company enforces or investigates or considers the possibility of enforcing any term of these Conditions or any other right of the Company against the other exhibitor or attendee, the Exhibitor shall:
  - 8.7.1 if requested by the Company immediately provide, in cleared funds, any sum estimated by the Company to cover all and any expenses likely to be incurred by the Company in taking any legal or other professional advice which the Company, in its absolute discretion, decides it should take in relation to the allegation or claim and request being made by the Exhibitor;
  - 8.7.2 in any event fully and promptly indemnify the Company in respect of all and any legal expenses or other costs or liabilities incurred by the Company in taking any such legal or other professional advice; and
  - 8.7.3 fully and promptly indemnify the Company and/or the Venue Authority in respect of all damages, costs, claims, demands, liabilities and expenses (including legal expenses) suffered or incurred by the Company as a result of the Company exercising or failing to exercise any term of these Conditions or any other right of the Company against the other exhibitor or attendee.

## **9. DATA PROTECTION**

- 9.1 The parties agree that they shall each comply with their respective obligations under the Data Protection Laws in respect of any Processing of Personal Data undertaken in relation to the subject matter of this Contract, as a Data Controller.
- 9.2 The Exhibitor represents, undertakes and warrants that it shall only disclose Personal Data for one or more defined purposes which are consistent with the terms of this Contract (other than to comply with a requirement of applicable law to which the Exhibitor is subject) ("**Purposes**");
- 9.3 The Exhibitor shall take all reasonable steps appropriate to provide a fair processing notice to those Data Subject(s), (including but not limited to the Exhibitor's Attendees and sub-contractors) whose data are to be disclosed to the Company under this Contract, informing them that their Personal Data will be disclosed to the Company for the Purposes. The Exhibitor shall ensure there is a lawful basis permitting the disclosure of such Personal Data to the Company for the Purposes.
- 9.4 The Company may collect, Process and use Personal Data in relation to this Contract.

- 9.5 The Company will Process the Exhibitors' (the Exhibitor's Attendees and sub-contractor's) personal data in accordance with the Data Protection Laws and the Company's privacy policy available at [www.btha.co.uk/privacy-policy](http://www.btha.co.uk/privacy-policy). The Company reserves the right, at any time and without notice, to add to, change, update or modify the privacy policy simply by posting such change, update or modification on the website. Any such change, update or modification will be effective immediately upon posting on the website [www.btha.co.uk/privacy-policy](http://www.btha.co.uk/privacy-policy).
- 9.6 The Company may share Personal Data with the Venue Authority and its appointed security and facilities management contractors for the purposes of providing and administering the Exhibition and for Venue security, and the Exhibitor consents to such sharing. The Exhibitor shall be responsible for drafting and providing any notices and/or consents as may be required to enable such sharing of Personal Data in respect of any Attendees or sub-contractors whose data may be shared.

## **10. INSURANCE**

During the term of the Contract, the Exhibitor shall maintain in force, with a reputable insurance company appropriate and suitable insurance (including, without limitation, employer's liability insurance and public and products liability insurance, each with an indemnity limit of no less than £5,000,000 per claim) sufficient to cover its liabilities under this Contract and shall, at the Company's request, produce both the insurance certificate(s) giving details of cover and the receipt for the current year's premium(s).

## **11. PAYMENT TERMS**

- 11.1 The Exhibitor shall pay the Exhibition Fees to the Company in accordance with the terms of Schedule 4 and these Conditions.
- 11.2 The Company may invoice the Exhibitor:
- 11.2.1 for the appropriate deposit (as set out in Schedule 4) at any time after receipt of its Application Form;
  - 11.2.2 for the balance of the Exhibition Fees at any time but no earlier than 1 October prior to the Exhibition; and
  - 11.2.3 for any additional charges incurred by the Exhibitor or its Attendees (including, but not limited to, any relevant Cancellation Charges) at any time.
- 11.3 The Exhibitor shall pay each invoice submitted by the Company in UK Pounds Sterling together with any and all bank charges, costs of currency exchange or similar charges:
- 11.3.1 within 30 days of the date of the invoice; and
  - 11.3.2 in full and in cleared funds to a bank account nominated in writing by the Company, and
  - 11.3.3 time for payment shall be of the essence of the Contract.
- 11.4 All amounts payable by the Exhibitor under these Conditions are exclusive of amounts in respect of value added tax chargeable for the time being ("**VAT**") which the Company shall add to its invoices at the appropriate rate and Exhibitor shall pay in full.
- 11.5 Without limiting any other right or remedy of the Company, if the Exhibitor fails to make any payment due to the Company under these Conditions by the due date for payment ("**Due Date**"), the Company shall have the right to:
- 11.5.1 charge interest on the overdue amount at the rate of 4% per cent per annum above the then current Bank of England base rate accruing on a daily basis from the Due Date until the date of actual payment of the overdue amount, whether before or after judgment, and compounding quarterly; and/or
  - 11.5.2 cancel the Exhibitor's Application and charge any relevant Cancellation Charges; and/or
  - 11.5.3 refuse access to the Venue to the Exhibitor or its Attendees until such time as such monies are paid in full.

- 11.6 The Company reserves the right to vary the Exhibition Fees for any future Exhibitions at its sole discretion and gives no representations, guarantees or warranties that the level of Exhibition Fees for future Exhibitions will relate to or correspond with the Exhibition Fees for the Exhibition.
- 11.7 The Exhibitor shall pay all amounts due under these Conditions in full without any deduction or withholding except as required by law and the Exhibitor shall not be entitled to assert any credit, set-off or counterclaim against the Company in order to justify withholding payment of any such amount in whole or in part. The Company may, without limiting its other rights or remedies, set off any amount owing to it by the Exhibitor against any amount payable by the Company to the Exhibitor.

## **12. CANCELLATION**

- 12.1 Where the Exhibitor wishes to terminate an Application prior to the Exhibition, the Exhibitor shall be solely liable for informing the Company. The Company reserves the right to resell any Allotted Space but shall have no obligation to do so.
- 12.2 Cancellation of any Application by the Exhibitor will only be effective if notified to the Company in writing in accordance with clause 17.
- 12.3 Where the Exhibitor cancels an Application in accordance with this clause 12, unless such termination is due to a material breach by the Company of these Conditions, the Exhibitor shall pay the Cancellation Charges set out in Schedule 4 to the Company . The Company reserves the right to resell the Exhibitor's Allotted Space but shall have no obligation to do so.
- 12.4 It is agreed by the Company and the Exhibitor that the Cancellation Charges are a genuine pre-estimate of the Company's resulting costs and losses and that they are not exorbitant or unconscionable.
- 12.5 Any Cancellation Charges payable pursuant to this clause 12 shall be payable in accordance with clauses 11.3 and 11.4, or if already paid, the Company shall be entitled to retain such payments.
- 12.6 The Company reserves the right to cancel an Application and/or any agreed Allotted Space at any time and for any reason, including without limitation where: the Venue or Allotted Space becomes unavailable for any reason; or the Company reasonably considers that the Exhibition may constitute a danger to public safety, may damage the reputation of the Company or Venue Authority, may breach any applicable laws or licences, or is materially different to that described in the Exhibitor's Application. Unless the Exhibitor is in breach of the Contract, the Company shall refund any Exhibition Fees paid by the Exhibitor to the Company (less any costs and expenses actually incurred by the Company in respect of the Exhibitor). The payment of such refund by the Company shall be the Exhibitor's sole remedy in relation to any cancellation of an Application, Allotted Space and/or Exhibition by the Company, and the Company shall not be in breach of these Conditions and shall not be liable for any losses as a result of such cancellation.

## **13. TERMINATION**

- 13.1 Where the Company determines, in its absolute discretion, that the Exhibitor and/or its Attendees:
- 13.1.1 are in breach of these Conditions; or
- 13.1.2 is in breach of the Company's Code of Practice or may otherwise by its actions (past or present), attendance at, or association with the Exhibition bring the Company, the Venue Authority or the Exhibition into disrepute or otherwise jeopardise the smooth running of the Exhibition; or
- 13.1.3 may be infringing or threatening to infringe the Intellectual Property Rights or other rights of a fellow exhibitor or any other third party during the Exhibition or prior to the commencement of the Exhibition,
- the Company reserves the right, but is not obliged, to take any or all of the following measures (without any compensation to the Exhibitor):

- 13.1.4 refuse entry and/or to immediately withdraw the right of the Exhibitor or its Attendees to exhibit at the Exhibition without notice;
  - 13.1.5 immediately upon written notice terminate the Contract and associated Application;
  - 13.1.6 require the Exhibitor and its Attendees to immediately provide, or procure the provision of, any further information or written submissions; and/or
  - 13.1.7 require the Exhibitor and/or any or all of its Attendees, to immediately vacate the Venue and the Exhibition.
- 13.2 The Company may terminate the Contract by written notice with immediate effect if:
- 13.2.1 the Exhibitor or its Attendees are in breach of any of their obligations under these Conditions (other than in relation to its payment obligations) and (in the case of a breach which is capable of being remedied) has failed to rectify such breach within 7 days of receipt of a notice from the Company specifying the breach and requiring a remedy; or
  - 13.2.2 any payment due from the Exhibitor is overdue for a period of fourteen (14) days or more.
- 13.3 Either party may terminate the Contract by written notice with immediate effect if the other party gives notice to its creditors or any of them that it has suspended or is about to suspend payment or is unable to pay its debts within the meaning of Section 123 of the Insolvency Act 1986, or an order shall be made or resolution passed for its winding up or an administration order shall be made in respect of it, or it shall become insolvent or shall make any assignment for the benefit of creditors or has a receiver appointed of all or any part of its assets or take or suffer any similar action in consequence of debt.
- 13.4 The Company may terminate the Contract by written notice with immediate effect if due to an event of Force Majeure it is prevented, delayed or hindered (or reasonably considers that it will be prevented, delayed or hindered) from carrying out any of its obligations under the Contract, including to host the Exhibition.
- 13.5 The Company may terminate the Contract or suspend the Exhibitor's rights under this Contract by written notice with immediate effect if the Exhibitor or its Attendees are found to have been responsible for any fraud or malpractice (which includes giving or receiving any financial or other advantage that may be construed as a bribe, whether for the purpose of the Bribery Act 2010 or otherwise) directly or indirectly in connection with the subject matter of this Contract.
- 13.6 The Company may terminate the Contract by written notice with immediate effect if the Exhibitor or its Attendees are found to be in breach of the Bribery Act 2010, Modern Slavery Act 2015 and/or the Data Protection Laws.
- 13.7 The Company may terminate the Contract by written notice with immediate effect if, due to the Exhibitor's fault, the performance of any of the Company's obligations under this Contract would expose the Company, the Venue Authority or their respective parent companies or subsidiaries to civil or criminal proceedings of any kind.
- 13.8 Upon termination of the Contract, all sums due to the Company in respect of the Exhibition (including the balance of the Exhibition Fees and/or any Cancellation Charges arising in accordance with clause 12) shall become immediately due and payable to the Company unless such termination is due to an event of insolvency of the Company pursuant to clause 13.4 .
- 13.9 Termination of the Contract or cancellation of an Application shall be without prejudice to any other rights and remedies that the Company may have in respect of any breach by Exhibitor of its obligations under these Conditions.
- 13.10 Where the Company gives notice of termination to the Exhibitor pursuant to this clause 13.1, the Company may without liability immediately withdraw the right to access to the Venue by the Exhibitor and Attendees and require the Exhibitor and its Attendees to immediately vacate the Venue. The Exhibitor shall immediately comply with any such request by the Company to do so.

## **14. LIABILITY**

- 14.1 Nothing in these Conditions shall limit or exclude the liability of either party for:
- 14.1.1 death or personal injury resulting from negligence; or
  - 14.1.2 fraud or fraudulent misrepresentation; or
  - 14.1.3 the indemnities contained in clauses 8.2, 8.5 and 15; or
  - 14.1.4 any breach of these Conditions that results from the wilful act or wilful omission of that party or its employees, agents or subcontractors.
- 14.2 Subject to clause 14.1, the Company shall have no liability to the Exhibitor in contract, tort (including, without limitation, negligence) or for misrepresentation or breach of statutory duty or otherwise in respect of:
- 14.2.1 any liability arising by reason of an event of Force Majeure;
  - 14.2.2 the loss or theft or damage to any of the Exhibitor's property (or that of any visitor to the Exhibition, or the Exhibitor's Attendees) unless such loss, theft or damage is directly caused by the Company or its employees;
  - 14.2.3 any loss or damage caused by the Venue Authority (or its employees, agents or subcontractors) or by any other exhibitor or attendee at the Exhibition;
  - 14.2.4 any loss or damage caused by the negligent or faulty installation of any Exhibition Fittings notwithstanding any checks or inspections that that Company may have carried out; or
  - 14.2.5 any loss of profit, loss of goodwill or reputation, loss of business, loss of business opportunity, loss of anticipated saving, loss of use or corruption of software, data or information; special, indirect or consequential damage or loss suffered by the Exhibitor that arises under or in connection with the Contract and/or the Exhibition (even if any such loss was reasonably foreseeable).
- 14.3 Subject to clauses 14.1 and 14.2, the Company's liability for any loss, claim, damage, expense or cost suffered by the Exhibitor, as a result of the Company's breach of contract, negligence, misrepresentation, breach of statutory duty or otherwise shall be limited in aggregate to a sum equal to the total Exhibition Fees paid by the Exhibitor to the Company.
- 14.4 Save as expressly stated in these Conditions, all conditions, warranties or other terms implied by statute or common law are excluded to the fullest extent permitted by law.
- 14.5 Each party acknowledges and agrees that the limitations contained in this clause 14 are reasonable in all the circumstances.

## **15. INDEMNITY**

Notwithstanding clauses 14.2 and 14.3 and without prejudice to the provisions of clause 8, the Exhibitor shall, regardless of any cancellation or termination of these Conditions, fully and promptly indemnify the Company in respect of all damages, costs, claims, demands, liabilities, losses and expenses (including legal expenses) suffered or incurred by the Company caused or contributed to by any act or omission or negligence of the Exhibitor or its Attendees (whether or not during the Exhibition) arising from:

- 15.1 any personal injury or loss or damage to property sustained by any person, firm or company (including other exhibitors) as a result of any act or omission of the Exhibitor or its Attendees;
- 15.2 any marketing activity carried out by the Exhibitor or any third party engaged, instructed, retained by or otherwise acting on its behalf; and
- 15.3 any failure to take out and maintain relevant insurance cover in accordance with clause 9;
- 15.4 any breach of these Conditions by the Exhibitor or its Attendees, including (without limitation) clauses 4 (Exhibitor Obligations), 7 (Advertising And Publicity) 8 (Intellectual Property) and 9 (Data

Protection), save to the extent that such damages, costs, claims, demands, liabilities and expenses are due to the Company's negligence or wilful default; and.

- 15.5 any failure to vacate the Allotted Space or Venue in accordance with the Get Out Period requirements.

## **16. FORCE MAJEURE**

- 16.1 The Company reserves the right in its sole discretion to cancel, alter, suspend, change the location, dates and/or timing of the Exhibition, or to terminate only part(s) of the Exhibition, in the event of any circumstance beyond its reasonable control, including without limitation: any necessary inspection, repair, maintenance or replacement of any part of or all of the Venue or any equipment or fittings; fire, flood, storm or other cause restricting the use of the Venue (which shall be construed as including the actions or omissions of the Venue Authority); power or equipment failure; transport restrictions or inaccessibility of transport links; industrial dispute or labour disputes; cancellation or other action by the Venue Authority; acts of God; epidemic or pandemic; nuclear, chemical or biological contamination; riots, sabotage, civil commotion or civil unrest; interference by civil or military authorities; acts of war (declared or undeclared) or armed hostilities; malicious damage; one or more acts of terrorism; failure of supply of power, fuel, communications, transport or other goods or services; or other national or international calamity or failure or breakdown of equipment.
- 16.2 In the event of cancellation, alteration or suspension of the Exhibition by the Company for any of the reasons set out in clause 16.1 above, the Company shall endeavour to offer an alternative exhibition opportunity, but the Company will not be liable in the event of any change, suspension or cancellation to the Exhibition for any loss or expense of the Exhibitor and shall not be in breach of these Conditions. In the event of partial cancellation or suspension affecting only part(s) of the Exhibition, the Contract shall remain in full force and effect in relation to any part of the Exhibition that has not been cancelled or suspended.

## **17. NOTICES**

- 17.1 Any notice or other communication required or authorised to be given in connection with these Conditions (a **"notice"**) shall be in writing and shall be served by delivering it personally or by sending it by recorded delivery or registered post or by email to the address and for the attention of the relevant party as detailed below (or to such other address as that party may have stipulated in accordance with this clause):
- 17.1.1 For the Exhibitor: to the postal address or email address given in the Exhibitor's Application Form; and
- 17.1.2 For the Contractor: Attention: Majen Immink.
- 17.1.2.1 Address: British Toy & Hobby Association Ltd, BTHA House, 142-144 Long Lane, London, SE1 4BS
- 17.1.2.2 Telephone: 020 7701 7127
- 17.1.2.3 Email: majen@btha.co.uk
- 17.2 A notice shall be deemed to have been received:
- 17.2.1 if delivered personally, at the time of delivery; and
- 17.2.2 at 10.00am on the second business day after it was put into prepaid first class post or handed in for special (or other recorded) delivery; and
- 17.2.3 in the case of email on the day of sending if sent before 16:00 hours of any business day and otherwise at 09:00 on the next business day and provided that a valid delivery receipt has been received by the sender and no error, failure, delay or "out of office" response has been received by the sender.

## **18. THIRD PARTY RIGHTS**

- 18.1 Except as provided in the remainder of this clause 18, a person who is not the Company or the Exhibitor shall have no right under the Contracts (Rights of Third Parties) Act 1999 ("**CRTPA**") to enforce any term of the Contract, save that the Venue Authority may in its own right enforce any term of these Conditions as if it were a party to the Contract. This clause 18 shall not affect any right or remedy of any person which exists, or is available, other than under CRTPA.
- 18.2 The Venue Authority may enforce any term of these Conditions which is expressly or implicitly intended to benefit it.
- 18.3 The parties may vary, terminate or rescind these Conditions (pursuant to the terms therein) without the consent of the Venue Authority.

## **19. GENERAL**

- 19.1 Save as expressly provided herein, these Conditions shall operate to the entire exclusion of any other previous agreement or understanding of any kind between the parties in any way relating to the subject matter of these Conditions and to the exclusion of any representations not expressly stated herein save for any fraudulent misrepresentations or any other representations it would be unreasonable in law to exclude.
- 19.2 Nothing in Conditions shall create, or be deemed to create, a partnership or the relationship of employer and employee between the parties.
- 19.3 Unless otherwise stated herein, all rights, remedies and powers conferred upon the parties are cumulative and shall not be deemed or construed to be exclusive of any other rights, remedies or powers now or hereafter conferred upon the parties by law or otherwise and any failure at any time to insist upon or enforce any such right, remedy or power shall not be construed as a waiver thereof.
- 19.4 If any clause or part thereof of these Conditions shall become or shall be declared by any court of competent jurisdiction to be invalid or unenforceable in anyway, such invalidity or unenforceability shall in no way impair or affect any other clause or part thereof all of which shall remain in full force and effect.
- 19.5 The Exhibitor's rights or obligations may not be assigned to any third party without the consent of the Company.
- 19.6 The Contract shall be governed by and construed in accordance with the law of England and Wales and the parties submit to the exclusive jurisdiction of the English courts in relation to any dispute or claim, relating to or connected with the Contract.

## SCHEDULE 1: DEFINITIONS AND INTERPRETATION

### 1. DEFINITIONS

In these Conditions:

**"Allotted Space"** means the exhibition space allotted by the Company to the Exhibitor at the Venue as confirmed to the Exhibitor in writing (as may be varied by the Company from time to time);

**"Application"** means the Exhibitor's application set out on the Application Form;

**"Application Confirmation"** means the written notification given by the Company to the Exhibitor indicating the Company's acceptance of the Exhibitor's Application, the form and size of Exhibition Stand allocated to the Exhibitor and the provisional location of the Exhibitor's Exhibition Stand at the Venue;

**"Application Form"** means the Company's standard online application form for the Exhibition issued by the Company from time to time;

**"Attendees"** means those attendees of the Exhibitor to whom an exhibitor badge or a contractor pass have been issued and any and all employees, agents, contractors and servants of the Exhibitor but, for the avoidance of doubt, excluding general visitors to the Exhibition;

**"Build Schedule"** means the Company's timetable for the construction and breakdown of Exhibition Stands and installation and removal of Exhibition Fittings and Exhibitor Materials at the Venue prior to and following the Exhibition as made available by the Company from time to time;

**"Cancellation Charges"** means the cancellation charges payable by the Exhibitor as set out in Schedule 4;

**"Company"** means the British Toy & Hobby Association Limited incorporated and registered in England and Wales with company number 388895 whose registered office is at 142-144 Long Lane, London, SE1 4BS;

**"Company's Code of Practice"** means the code of practice appended to these Conditions as may be updated from time to time by the Company;

**"Conditions"** mean the terms and conditions set out in this document together with the schedules as amended from time to time;

**"Contract"** means the contract between the Company and the Exhibitor in relation to the Exhibition comprising these Conditions and the Application;

**"Data Controller", "Data Processor", "Data Subject", "Personal Data" and "Process/Processing"**, shall have the same meaning as in the Data Protection Laws.

**"Data Protection Laws"** means any applicable legislation protecting the Personal Data of natural persons, including in particular the Data Protection Act 2018 (as may be amended or replaced), together with binding guidance and codes of practice issued from time to time by relevant supervisory authorities;

**"Exhibition"** means the exhibition organised by the Company designated as such in the Application Form;

**"Exhibition eGuide"** means the Venue Authority's Exhibition eGuide published by the Company on the Company's website in relation to the Exhibition from time to time;

**"Exhibition Fees"** means the exhibition fees set out in Schedule 4;

**"Exhibition Fittings"** means all apparatus, works, materials, structures and other fittings, supplied or installed by or on behalf of the Exhibitor during the Exhibition;

**Exhibition Requirements** means the requirement of the Company in relation to the Exhibition as outlined in Schedule 2 as may be updated by notice from the Company to the Exhibitor from

time to time and such notification may be provided verbally rather than in writing in accordance with clause 17;

**"Exhibition Rules and Regulations"** means each and all rules, regulations and guidelines (including the Exhibition eGuide) issued by the Company in relation to the Exhibition from time to time, whether in hard copy, by email or published on the Company's website including but not limited to all rules, regulations and guidelines in the "Show Manual" area of the Company's website;

**"Exhibition Stand"** means the exhibition stand to be taken by the Exhibitor at the Exhibition as set out in the Application;

**"Exhibitor"** means the Exhibitor shown on the Application Form;

**"Exhibitor Materials"** includes any and all stock, products, samples, prototypes, promotional literature, displays and other materials brought to, or displayed at, the Exhibition by or on behalf of the Exhibitor (whether displayed on the Exhibition Stand or otherwise);

**"Force Majeure"** has the meaning set out at clause 16.1;

**"Get In Period"** has the meaning given in Schedule 3;

**"Get Out Period"** has the meaning given in Schedule 3;

**"Intellectual Property Rights"** means all patents, rights to inventions, utility models, copyright and related rights, trademarks, service marks, trade, business and domain names, rights in trade dress or get-up, rights in goodwill or to sue for passing off, unfair competition rights, rights in designs, rights in computer software, database right, topography rights, moral rights, rights in confidential information (including know-how and trade secrets) and any other intellectual property rights, in each case whether registered or unregistered and including all applications for and renewals or extensions of such rights, and all similar or equivalent rights or forms of protection in any part of the world;

**"Opening Hours"** has the meaning given in the Application Form;

**"Permitted Categories"** means toys, gifts, playthings, carnival decorations, hobbies, electronic toys, nursery items, crafts and books for the juvenile or adult leisure markets (but for the avoidance of doubt, excluding any products which are or in any way depict toy guns, imitation or replica firearms, or kits thereof or are (in the reasonable opinion of the Company) of a violent, obscene, objectionable, illegal or sexual nature);

**"Venue"** means the location designated as such on the Application Form;

**"Venue Authority"** means the provider of exhibition space to the Company or any other person having authority over the Exhibition, the Exhibitor, the Company and/or the Venue.

## **2. INTERPRETATION**

- 2.1 Clause, schedule and paragraph headings shall not affect the interpretation of these Conditions.
- 2.2 The schedules form part of these Conditions and shall have effect as if set out in full in the body of these Conditions and any reference to these Conditions includes the schedules.
- 2.3 Words in the singular shall include the plural and vice versa and a reference to one gender shall include a reference to the other genders.
- 2.4 A reference to a statute, statutory provision or any subordinate legislation made under a statute is to such statute, provision or subordinate legislation as amended or re-enacted from time to time whether before or after the date of these Conditions and, in the case of a statute, includes any subordinate legislation made under that statute whether before or after the date of these Conditions.
- 2.5 Any obligation in these Conditions on a person not to do something includes an obligation not to agree or allow that thing to be done.
- 2.6 References to clauses and schedules are to the clauses and schedules of these Conditions; references to paragraphs are to paragraphs of the relevant schedule.

- 2.7 Any phrase introduced by the terms "including", "include", "in particular" or any similar expression shall be construed as illustrative and shall not limit the sense of the words preceding those terms.
- 2.8 A reference to a "party" means any party to an Application incorporating these Conditions individually and "parties" refers to all of the parties to an Application incorporating these Conditions collectively. A party shall include all permitted assigns of the party in question. ALL persons who are not a party to an Application incorporating these Conditions are third parties.
- 2.9 Any obligation on an Exhibitor under these Conditions shall also be an obligation on any of the Exhibitor's Attendees.
- 2.10 If there is any conflict, ambiguity or inconsistency between the parts of the Contract, the following order of precedence will apply:
  - 2.10.1 the Application;
  - 2.10.2 the clauses of these Conditions;
  - 2.10.3 the schedules.

## **SCHEDULE 2: EXHIBITION REQUIREMENTS**

### **Part 1: STAND REQUIREMENTS**

#### **1. GENERAL**

- 1.1 As soon as possible after receipt of an Application Confirmation from the Company and, in any event, no later than 2 months before the commencement of the Exhibition, the Exhibitor shall submit to the Company (or its nominee as the Company shall direct) in writing:
  - 1.1.1 detailed plans for the layout and construction of its proposed Exhibition Stand (including scaled floor plans);
  - 1.1.2 details of Exhibition Fittings;
  - 1.1.3 details of any goods or services required from the Company or the Venue Authority;
  - 1.1.4 a list of the Exhibitor's proposed sub-contractors in the form prescribed by the Company (or its nominees) from time to time; and
  - 1.1.5 any other information which the Company (or its nominees) may reasonably require.
- 1.2 No change may be made to any such plan, specification or list without the Company's prior written consent (not to be unreasonably withheld). Any revised plans, specifications or lists must be submitted to the Company as soon as possible. No revised plan, specification or list will be accepted later than 40 days prior to the commencement of the Exhibition.
- 1.3 No Exhibition Stand shall be constructed without the prior written consent of the Company. Where any Exhibitor erects or installs or permits any contractor appointed by him to erect or install any Exhibition Stand, structural unit, display fitment or sign or notice (an "Installation") without the prior written consent of the Company or otherwise than in accordance with these Conditions the Company reserves the right to alter, demolish or remove such Installation or any part of it at the sole cost and risk of the Exhibitor.
- 1.4 The Exhibitor must erect its Exhibition Stand(s) in accordance with submitted plans.
- 1.5 The Exhibitor shall be solely responsible for all costs incurred in connection with any structures, furnishings or other things which it wishes to install or use in the Allotted Space, and it shall ensure that any Installation shall not contravene any fire, safety, statutory or other regulations or any other requirement of these Conditions, the Company or the Venue Authority.
- 1.6 The Company reserves the right to vary the published stand construction specification at any time.

#### **2. DOUBLE DECK STANDS**

Any Application for a 'double deck' or other complex Exhibition Stand (for example, those over 4 metres in height or deemed complex by the Company) shall be at the Company's sole discretion. The Company reserves the right to impose additional conditions at its discretion in respect of Applications for 'double deck' or complex Exhibition Stands, including (but not limited to) additional Exhibition Fees and a requirement for a structural audit (at the Exhibitor's cost and expense) to the Company's satisfaction.

### **Part 2: GOODS AND SERVICES**

1. Save where the Company has given its prior written consent, where the Exhibitor requires the following goods, services or equipment, it shall only purchase such goods, services or equipment from the Authority Venue, the Company or their authorised suppliers:
  - ☐ Shell Scheme Stands
  - ☐ electricity;
  - ☐ water and waste services;
  - ☐ gas;
  - ☐ compressed air;

- ☐ rigging services;
- ☐ forklift and handling services.
- ☐ security services;
- ☐ catering, food and drink (including alcohol throughout the Venue including retailing, hospitality and stand catering;
- ☐ parking; and/or
- ☐ telecommunications and IT services;

The Company shall have no responsibility for the supply of those goods and services or the choice of supplier. The Exhibitor shall however ensure that it complies with its contractual obligations relating to those goods and services.

### **Part 3: OLYMPIA CONDITIONS**

1. The Exhibitor acknowledges and accepts that there may be greater than the usual levels of noise, dust, traffic and other disturbance as a result of any redevelopment, refurbishment or other related works at or around the Venue. The Venue Authority has agreed to take such action as it considers appropriate (acting reasonably) to minimise the impact of such matters on the Exhibition but the Company shall have no liability to the Exhibitor in connection with such disturbance.
2. The Exhibitor shall at all times abide by the terms and conditions imposed on the Company by the Olympia London and any directions of the Company relating to the use of the Venue and the conduct expected by all Exhibitors. A copy of the venue terms and conditions are available on request from the Company.

## **SCHEDULE 3: GET IN PERIOD/GET OUT PERIOD REQUIREMENTS**

### **1. GET IN PERIOD**

- 1.1 Unless otherwise agreed in advance by the Company in writing, the Exhibitor must have occupied its allotted space by 12.00 on the day immediately prior to the first day of the Exhibition ("**Stand Construction Day**"). Failure to do so will result in immediate cancellation of the Exhibitor's Application and forfeiture of any payments made or due by the Exhibitor in respect thereof. In this event, the Company reserves the right to charge the Exhibitor all applicable Cancellation Charges and for any additional expense incurred by the Company in dressing or covering any relevant empty Allocated Space. For the purposes of this paragraph 'occupied' means the Exhibitor has arrived at its Allotted Space and has commenced work on the construction of its Exhibition Stand to the Company's satisfaction such that the Company can be satisfied that the Exhibitor's Stand will be complete by 18.00 on the Stand Construction Day.
- 1.2 The construction of all Exhibition Stands and the installation of all Exhibition Fittings and Exhibitor Materials must be completed to the Company's satisfaction and the Venue cleared of all Exhibitors and Attendees in accordance with the timetable set out in the Build Schedule. The Company reserves the right to require the removal of all Exhibition Stands, exhibits and materials which, in the Company's reasonable opinion, are not properly in place or are not in accordance with the Exhibitor's submitted plans.
- 1.3 All works carried out during the Get In Period must be carried out:
  - 1.3.1 in accordance with the terms of these Conditions, the Exhibition Rules and Regulations, the Exhibition eGuide and all applicable laws;
  - 1.3.2 in accordance with the plans previously submitted to and approved by the Company;
  - 1.3.3 in a good and workmanlike manner using materials of a suitable quality;
  - 1.3.4 to the Company's reasonable satisfaction and according to its reasonable instructions;
  - 1.3.5 in such manner to ensure that access is not blocked, impeded or restricted to any:
    - 1.3.5.1 areas specified by the Company; and
    - 1.3.5.2 gangways, emergency exits, firefighting or safety apparatus, escalators or staircases;
  - 1.3.6 in such manner to ensure that the visibility of signage for emergency exits or facilities, directional signage or for catering facilities is not obscured.
- 1.4 For the purposes of this paragraph 0, the "**Get In Period**" shall mean the period for the construction of Exhibition Stands and the installation of Exhibition Fittings and Exhibitor Materials prior to the Exhibition as set out in the Build Schedule.

### **2. GET OUT PERIOD**

- 2.1 The dismantling of any Exhibition Stands, displays and packing of exhibits is strictly prohibited before 17.00 on the final day of the Exhibition.
- 2.2 The Exhibitor shall ensure that all Exhibition Stands, Exhibition Fittings and Exhibitor Materials are removed and shall vacate the Venue strictly in accordance with the timetable set out in the Build Schedule. In any event, the Exhibitor shall ensure that all Exhibitor Materials, any audio-visual or IT equipment and any items of value are removed within 4 hours of the closure of the Exhibition unless otherwise agreed in advance with the Company in writing.
- 2.3 The Exhibitor shall leave and deliver up the Allotted Space to the Company in a good and clean condition and in not less than the same condition it was in immediately prior to occupation by the Exhibitor.
- 2.4 During the Get Out Period, the Exhibitor shall:

- 2.4.1 ensure the removal of all rubbish, waste, abandoned material and other effects whatsoever relating to the Exhibition or the Exhibitor (other than any materials owned or supplied by the Company) to the Company's reasonable satisfaction and in accordance with the Exhibition Rules and Regulations, the Exhibition eGuide and all applicable laws;
  - 2.4.2 make good to the Company's reasonable satisfaction any damage howsoever caused to the Allotted Space or the Venue.
- 2.5 Where the Exhibitor fails to comply with the terms of this paragraph 2 to the Company's reasonable satisfaction, the Company may remove all or any of the materials referred to in paragraphs 2.2 and 2.4 and charge the Exhibitor for any resulting costs incurred by the Company including, without limitation, storage and labour costs. The Company may destroy any paper material, any material which the Company reasonably consider to be waste or rubbish and any Exhibitor Materials which are not collected by the Exhibitor within a reasonable period after the end of the Exhibition.
- 2.6 The Company reserves the right to charge dilapidation charges where the Exhibitor fails to comply with paragraph 2.4.2 (a copy of which charges are available upon request).
- 2.7 The Exhibitor acknowledges that where it fails to vacate the Venue to the Company's reasonable satisfaction by the end of the Get Out Period the Company shall be entitled to invoice the Exhibitor and the Exhibitor shall pay an additional charge of £5,000 for each hour (or part thereof) the Exhibitor remains in occupation in addition to any claims the Company may have under the indemnity at clause 15. The Exhibitor acknowledges that the hourly charge represents a genuine pre-estimate of the Company's loss.
- 2.8 For the purposes of this paragraph 2, the  
**"Get Out Period"** shall mean the period for the disassembly of Exhibition Stands and the removal of Exhibition Fittings and Exhibitor Materials following the Exhibition as set out in the Build Schedule.
- 3. The parties acknowledge that the requirements contained within this Schedule 3 may need to be updated in order to allow for any directions and/or requirements of the Venue Authority. The Exhibitor therefore agrees that the Company may update and/or amend the requirements of the Get In Period or the Get Out Period from time to time by notifying the Exhibitor and such notification may be provided verbally rather than in writing in accordance with clause 17.

## **SCHEDULE 4: EXHIBITION FEES**

### **1. EXHIBITION FEES**

The Exhibition Fees are as follows

Discounts available:

- 3% early booking discount for all 25% (non-refundable) deposit payments (based on the smallest stand size requested) received by 15<sup>th</sup> May 2026.
- 24% discount for all British Toy & Hobby Association (BTHA) full members

#### **BTHA Members**

##### **Self-Build Package**

£240+VAT per square metre

##### **Shell Scheme Package**

£304.50+VAT per square metre

##### **Economy Package (The Gold Zone)**

£1,484+VAT per 5 square metres

Economy packages are available in 5, 10, 15, or 20 square metre packages

N.B. Sites open on two sides will incur an additional 10% charge. Sites open on three sides (head site) or four sides (Island Site) will incur an additional 15% charge. Such additional charges will be capped at a maximum of £2,000+VAT. No such additional charges shall be payable on Economy Packages or stands that fall on the perimeter.

### **2. DEPOSITS**

Upon receipt of an Application from the Exhibitor, the Company shall invoice the Exhibitor for the following non-refundable deposit in accordance with clause 11.2.1 as applicable.

**Applications received by 15<sup>th</sup> May - 25% of the relevant Exhibition Fee**

**Applications received between 15<sup>th</sup> May and 30<sup>th</sup> June - 50% of the relevant Exhibition Fee**

**Applications received after 1<sup>st</sup> July - 100% of the relevant Exhibition Fee**

N.B. Applications from non-UK Exhibitors shall attract a non-refundable deposit of 100% of the relevant Exhibition Fee

### **3. CANCELLATION CHARGES**

Where the Company cancels the Exhibitor's Application under clause 11.5 or any Exhibitor cancels its Application in accordance with clause 12, the Exhibitor shall be liable for the following Cancellation Charges:

**Prior to the 15<sup>th</sup> May - 25% of the total Exhibition Fees**

**Between 15<sup>th</sup> May & 30<sup>th</sup> June - 50% of the total Exhibition Fees**

**From the 1<sup>st</sup> July - 100% of the total Exhibition Fees**

### **4. BTHA MEMBERSHIP**

Exhibition Fees available to BTHA members shall only be available to British Toy and Hobby Association members whose membership has been approved by the Spring (March) BTHA Council meeting prior to the Exhibition.

## APPENDIX

### BRITISH TOY AND HOBBY ASSOCIATION CODE OF PRACTICE

I/We undertake to the best of my/our ability to uphold the prestige of the British Toy and Hobby Association ("**Association**") and to further its objects for the welfare of the membership and the good name of the industry and trade as a whole and declare my/our willingness to abide by the following code of practice (as amended, updated or re-issued from time to time) as a condition of my/our membership of the Association:-

1. I/We agree to manufacture and market only toy and hobby products that conform to appropriate legislation and to exercise due diligence in regard to the safety of my/our products.
2. I/We understand that if I/we wish to use the Association's Lion Mark on or in relation to my/our products, I/we must have entered into and adhered to the Association's current standard form licence to use the Lion Mark (as amended, updated or re-issued by the Association from time to time). Lion Mark licence holders are required by the Association to periodically undergo a systems appraisal to ensure compliance with the terms of the licence.
3. I/We agree to deal promptly with any enquiries as to the safety of my/our products and take effective action where appropriate. The Association must be notified immediately of any allegation by an enforcement authority that my/our products contravene the toy safety regulations.
4. I/We understand that a successful prosecution under appropriate toy safety legislation will be regarded by the Association as a breach of this code and may render me/us liable to investigation under the Association's complaints procedure.
5. I/We declare that I/We will apply appropriate ethical standards in the factories used for the manufacture of my/our toy products and that I/we shall not do anything that would bring the Association into disrepute. I/We declare that I/we comply with the principles contained in the Ethical Toy Program Code of Business Practices. It is my/our intention in relation to toy products to have those products manufactured by factories that are in the Ethical Toy Program\* --- or by factories that meet the requirements of i) another recognised social compliance organisation or ii) another code of an equivalent or greater standard.
6. I/We declare that I/we do not manufacture or market toy or hobby products that are counterfeit or otherwise infringe the proprietary rights of others. I/we understand that a judgment against me/us resulting from a claim, whether brought privately or otherwise, for copyright, design right or trade mark infringement may lead to the withdrawal of product from the market, will be regarded by the Association as a breach of this code and may render me/us liable to investigation under the Association's complaints procedure.
7. I/We undertake that all my/our advertising of toy and hobby products in whatever form is legal, decent, honest and truthful and is in conformity with both the BCAP Code (The UK Code of Broadcast Advertising), the CAP Code (UK Code of Non-broadcast Advertising, Sales Promotion and Direct Marketing) and the Advertising Association's Principle on 'Under 16s Peer to Peer Marketing';

"young people under the age of 16 should not be employed and directly or indirectly paid or paid-in-kind to actively promote brands, products, goods, services, causes or ideas to their peers, associates or friends"\*\*\*

Where a particular form of advertising or marketing is not covered by existing codes, I/we shall apply the spirit of those existing codes to that form of advertising or marketing. In addition, I/we shall work towards compliance with the Association's guidelines for communications with children across all media (as amended, updated or re-issued from time to time).

8. I/We undertake that any toy gun, imitation or replica firearm modelled on a firearm designed or produced since 1870 is coloured in accordance with the October 2007 version of the Association's code for such products;

9. I/We undertake to use our best endeavours to minimise any negative environmental impact of conducting my/our business. The assessment of environmental impact shall cover all aspects of product and packaging design, production and distribution.
  10. I/We understand that the Association reserves the right to refer breaches of this code to the independently constituted Complaints Committee which will report to the Council of the Association with recommendations as to the action to be taken.
  11. I/We understand that breaches of the code may lead to my/our expulsion from the Association, the denial of space at the Toy Fair and the termination of the Lion Mark licence (where applicable).
- \* The Ethical Toy Program Process has been designed to meet the specific needs of the toy industry in ensuring that products are sourced from factories that meet appropriate ethical standards
- \*\* The full definitions used with the principle are explained overleaf

## **BEST PRACTICE PRINCIPLE ON THE USE OF UNDER 16s IN BRAND AMBASSADOR AND PEER-TO-PEER MARKETING**

### **Purpose**

To ensure that marketing to children and involving children continues to be conducted responsibly and to address recommendation 8 in the Bailey Report *"Letting Children be Children"* regarding the employment of children for marketing purposes.

### **The Principle**

*Young people under the age of 16 should not be employed and directly or indirectly paid or paid-in-kind to actively promote brands, products, goods, services, causes or ideas to their peers, associates or friends.*

### **Exceptions**

Child Performers:

In accordance with EU and UK law, under-16s may be employed to appear in advertisements with local authority permission.

Sponsorship:

Exceptionally talented and high-profile young people in sports and entertainment may be contracted by companies to use the companies' brands, products, goods and services. In those unusual circumstances, direct presentation or promotion to their peers, friends or associates by the young person should not be required or expected.

### **Application**

The principle is not intended to apply to every instance in which a child is involved in promotional or presentational marketing activity. It applies only to marketing activity which commercialises a child's relationships with peers, associates or friends through employment involving payment or payment-in-kind in exchange for active promotion of a brand, product, good, service, cause or idea.

"Payment or payment-in-kind" is any reward with a commercial value, including money, goods or services.

All marketing communications must also comply with the Advertising Codes and with relevant EU and UK law.

### **Consent**

In any circumstance where a person under 16 is employed to promote a brand, product, good, service, cause or idea, the consent of a responsible adult is required.